

Water Consumption Charge

What you should know about your meter!!

Water Consumption details

Your water consumption details are now shown and charged on your rates notice. This water consumption charge must be paid by the discount closing date, if you wish to receive the discount. Please note that if you exclude the water consumption charge at time of payment, discount will not be given.

How to monitor your own water consumption:-

Most meters will have a dial face like the diagrams shown below. Most water meters have black and red digits; the black digits on the meter are kilolitres and the red digits are litres. The readings are only taken from the black digits.



If you wish to set up your own water usage charge to see how much water you are consuming then the following chart may be helpful. Monitoring your meter on a regular basis may assist you in determining a leak at an earlier stage and could save you money.

Date	Reading	Total KL	Any comments
Example			
01/04/06	0550	0	
1/05/06	4228	3678	Left hose on
12/07/06	4978	750	Regularly water gardens

What do I do if I have leak on the Council mains side?

If this occurs, leaking water will not register on the meter. You will not be charged for this as Council is responsible for fixing these leaks. Please contact Council immediately to repair this.

What do I do if I have leak on the property side?

If a leak occurs on your side of the meter, the property owner is responsible for all leak charges and repair costs. Council advises that you contact a Licence Plumber to locate and repair the leak.

Please note that many leaks do occur underground and may take months to become noticeable on the surface. In order to determine if you have leak on your property you need to choose a time when all taps are off. Take an initial meter reading and then leave everything off for an hour and come back and do a second meter reading. If the second reading is the same as the first, then you do not have any leaks. If your second reading is greater than the first reading, then you may have a leak as water has passed through the meter.

In extreme extenuating circumstances Council may resolve to have a Water Usage Charge waived. These circumstances must be submitted in writing. The ratepayer must also provide proof of leak such as a copy of the plumbers invoice.